Vianet On-The-Go Service Instructions



**June 2020** 



Please follow the instructions below to setup your smart phone, tablet or computer to use On-The-Go services. If you have questions, please feel free to reach us at 1-800-788-0363 (option 1) for assistance.

# STEP 1: Register watchTVeverywhere Account

Please make sure to register watchTVeverywhere Account before you start to use the On-The-Go service from your smart phone, tablet or computer.

- 1. Visit URL: https://www.watchtveverywhere.ca
- 2. Select Vianet from provider list if it's your first time logging in.



3. Register watchTVeverywhere account, following the instructions:

	hTVeverywhere Canada	vianet
	Registration	
	You may have up to 4 users registered on each TV service account. The first user regi	istered must
	be the named account holder, age 18 or older and will be considered the Primary User.	
	Subscriber Validation	
	Account Number:	
	Last Name on Statement:	1.1.1.1.1.
	Ventication Code: Enter: 69292	
	New User Information	
	First Name:	
	Last Name:	
	Create Password:	
	Retype Password:	
Contraction of the	Email Address:	
	Retype Email Address:	
	Register	
	Variet not your TV provider? Citck here © 2019 Variet. Al right reserved. This website may contain adult content. watch??Verenvehrer: Canada torogith to you Winer (*www.runiet.d.ii) 600-7003-0003	





Please be advised that in the registration form:

Account Number:

The service account ID for the TV account you activated with Vianet (Your six digit Vianet Customer ID#).

Last Name on Statement:

The last name you gave Vianet during account setup.

**Email Address:** 

The email address you have on file with Vianet.

Please contact Vianet if you require confirmation of the above details.

4. After you have completed registration, you are able to log in with the email and password when you registered and add up to three extra email accounts so you could use to log in On-The-Go services.

# STEP 2: Download the App

Please be advised that you only need to download the relevant App for a specific service if you want to use the on-the-go service from a smart phone or tablet. No need to download if you want to watch from a computer.



Download the app on Google Play, if you are using an Android device.













Download the app on the App Store, if you are using an Apple device.



Search for 'Crave' (*Was previously known as TMN GO*), 'CTV', 'TSN', 'Sportsnet Now'. Each service has its own app that you use your watchTVeverywhere credential with.



For more information and for some helpful links on how to use each App.

#### **CTV GO**

https://www.ctv.ca/HELP/Contact-us

**CRAVE** (Was previously known as TMN GO) https://www.crave.ca/help-and-frequently-asked-questions-74295754

TSN GO https://www.tsn.ca/help

Sportsnet Now https://www.snnow.ca/faq





## STEP 3: Use On-The-Go Services

## **STEP 3.1 From Smart Phone or Tablet**









1. Click Sign In and select 'Vianet'.

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MEDIA	( WESTMAN	COMMUNICATIONS			
TV provid	er not listed? <u>Subs</u> e	ribe directly			

	vianet	
	VIAITEL	
Plea	ise Use Your watchTVeverywhere.ca Account	
Email:		)
Password:		)
	Login	
	New Users Register Here	





2. Switch 'Access through My

TV Provider'

3. Select 'Vianet'.

# **CRAVE** App

(Was previously known as TMN GO)

1. Click Sign In.

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BellMedia

On-The-Go: Service Instructions

### **SMARTPHONE - SPORTSNET NOW APP**



1. Click 'Watch'.



4. Scroll down and select 'Vianet'.



2. Click 'Sign In'.



3. Click 'More' under 'TV Provider Sign In' beside 'Bell'.









### **STEP 3.2 From Computer**



2. Select 'Vianet'.









2. Switch to the 'TSN GO' Tab and select 'Vianet'.



HELP FAQ	×					
SIGN IN						
vianet						
Please Use Your watchTVeverywhere.ca Account						
Email:						
Password:						
Login						
New Users Realister Here						
< BACK						







#### 1. Sign In from Top Right Menu Bar







# Sportsnet NOW Website Website URL: https://now.sportsnet.ca/

#### 1. Sign In from Top Right Menu Bar

2. Select 'Vianet' from r Television Service Pr	right section of 'Select your rovider'.	<ol> <li>Sign In with the watchTVeverywhere account you created at www. watchtveverywhere.ca, using the email &amp; password you initially</li> </ol>
Sign in with SNNOW I subscribe to Sportsnet NOW online Email Address Password Keep Me Signed In Forgot Password? Don't check if on a public or shared computer Sign In	or Vianet Wightman	provided. Vianet
		Email: Password: Login Login New Users Register Here Forgot your password? Français ©2019 Vianet   www.vianet.ca   800-788-0363 version 2.31p

