



vianet
Flextv
IN-HOME TELEVISION APP



Set Top & Remote User Guide

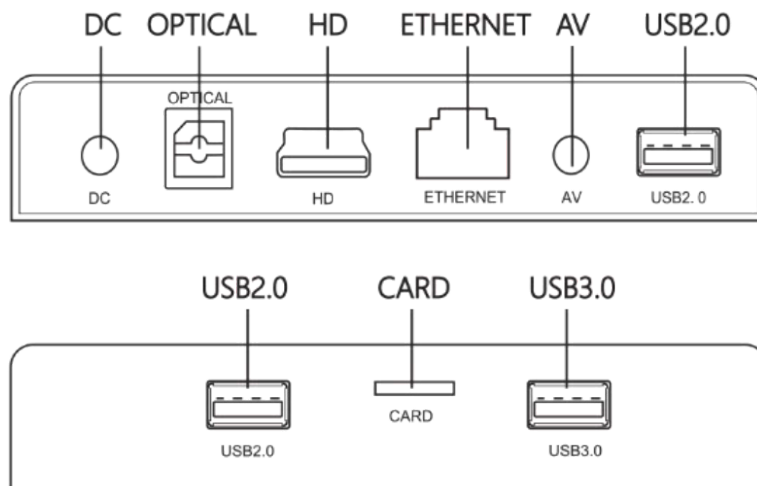
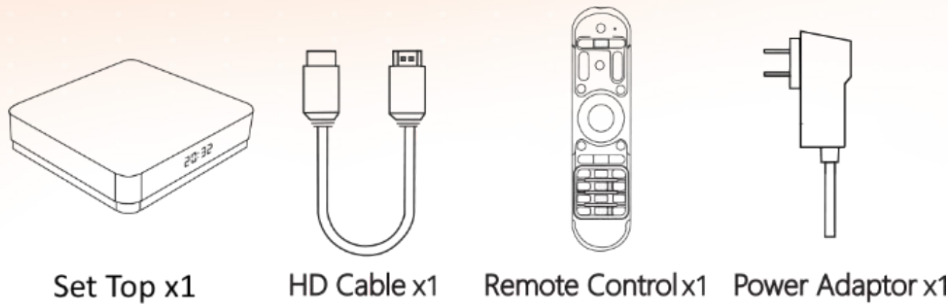
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The Evolution Of Television Is Here

WATCH TV THE WAY YOU WANT WITH LOCAL PROGRAMMING, SPORTS AND LIVE EVENTS

Package Contents



Key Features



Amlogic S905x3 64-bit quad core ARM Cortex A55 CPU with ARM G31 MP2 GPU Processor

8K

8K video decoding 10-bit HEVC and AVS+codec support, H.264 up to 8K 24fps

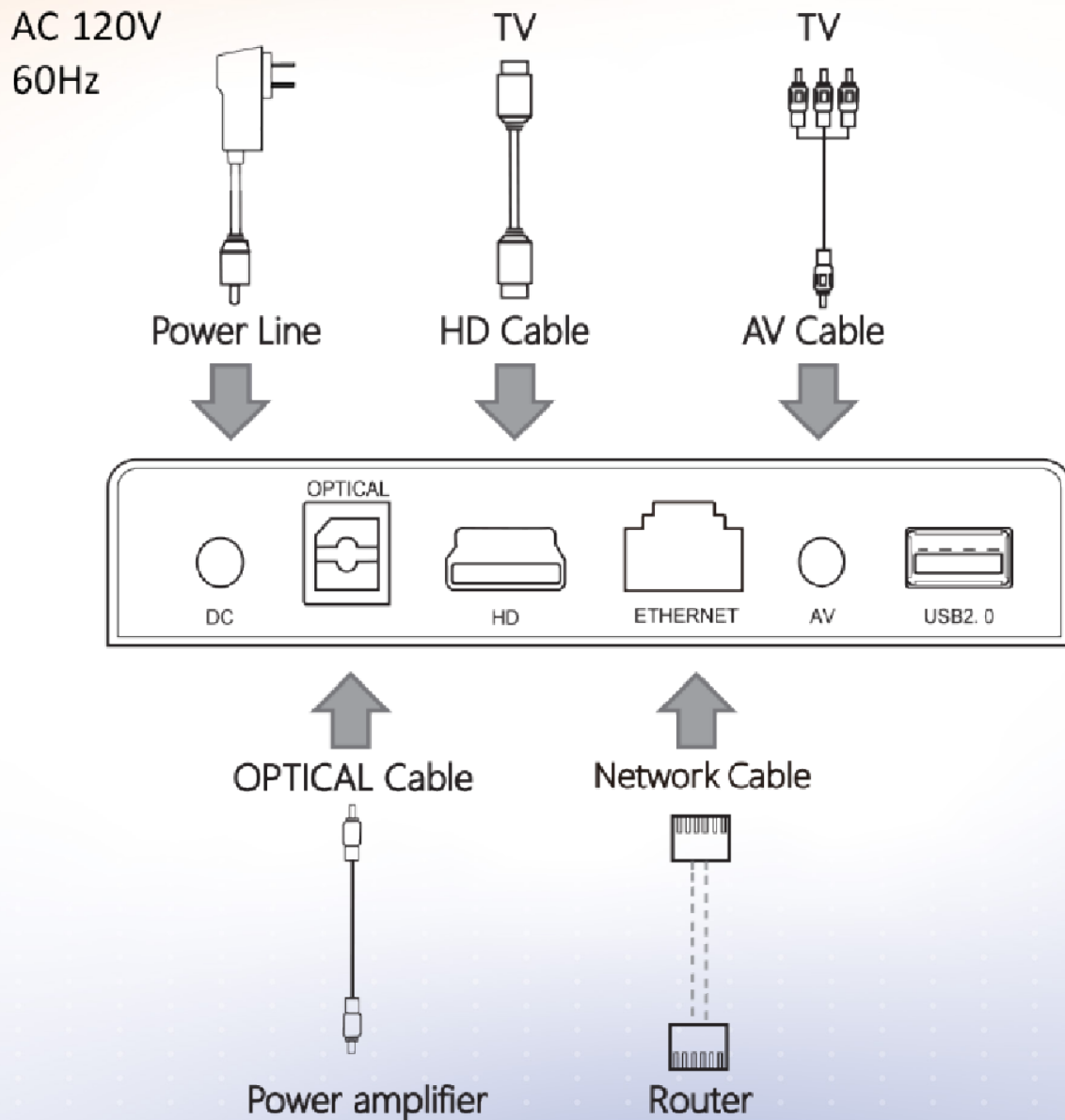


10/100M Ethernet, 802.11b/g/n/ac 2.4G and 5.8G WiFi

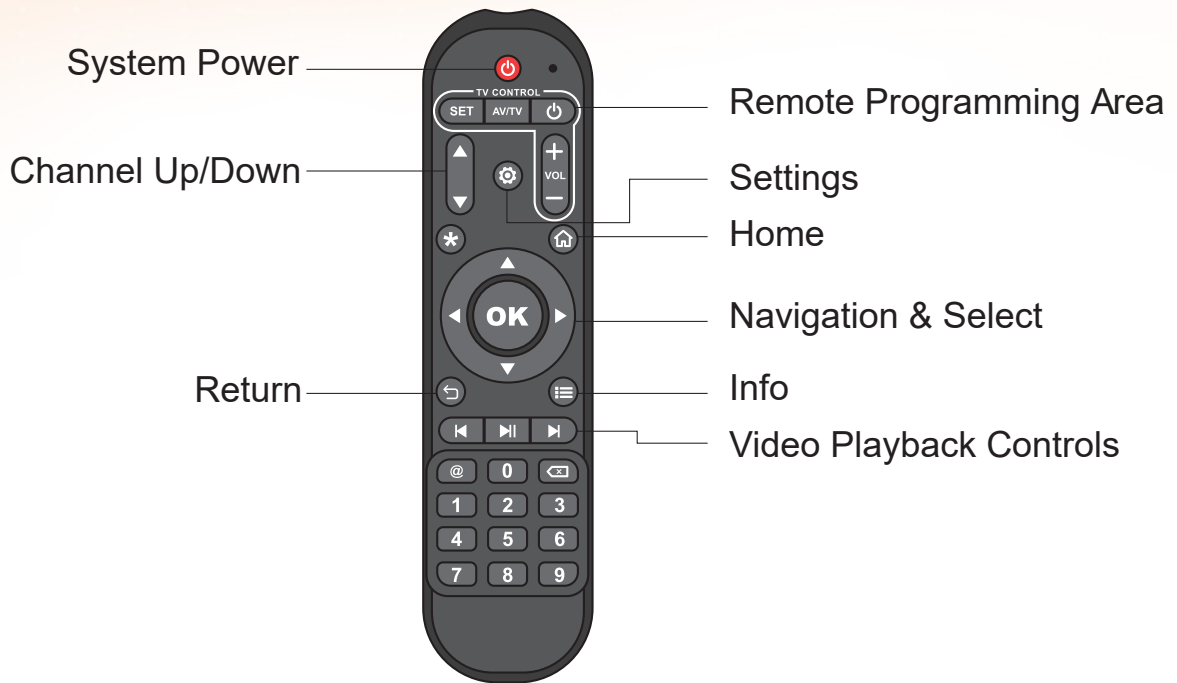
anyOS

anyVision OS

Connection Diagram



Remote Guide



Programming Learning Remote For TV

Note: The existing TV IR remote must be available.



1. Hold the existing TV remote very close (~1/2") to the learning remote (front to front)
2. Hold the learning remote's SET button until the light on it stays solid
3. Press the button to program on the learning remote (i.e., volume up)
4. Hold down the corresponding button on the existing TV remote (i.e., if volume up is pressed on the learning remote, press the volume up button the existing TV remote)
5. The light on the set top learning remote will change once it is successfully programmed
6. Repeat steps 3 to 5 for each button to be programmed
7. Press the SET button on the learning remote to end programming it

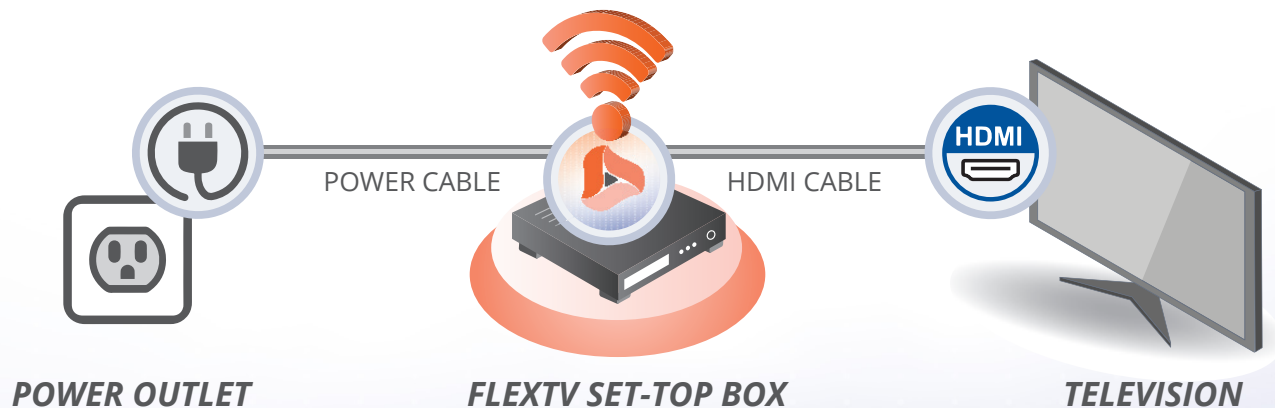
Installation Steps

W I F I W I R E L E S S S E T U P



**FOLLOW
THIS
VIDEO**

1. Connect the HDMI cable to your television and FlexTV set-top.
2. Connect the power cable to your FlexTV set-top and plug it in.
3. On your television, select the HDMI input that matches the location of your FlexTV HDMI cable.
4. When you see Waiting for Network Connection, press the menu button ( or ) on the remote.
5. Select Network Setting, choose your Wi-Fi connection and enter your password. Your device will configure remotely.



Have questions? Get in touch!

Our friendly staff want to help you with your sales and support needs



1-800-788-0363



Live Help [vianet.ca](https://www.vianet.ca)

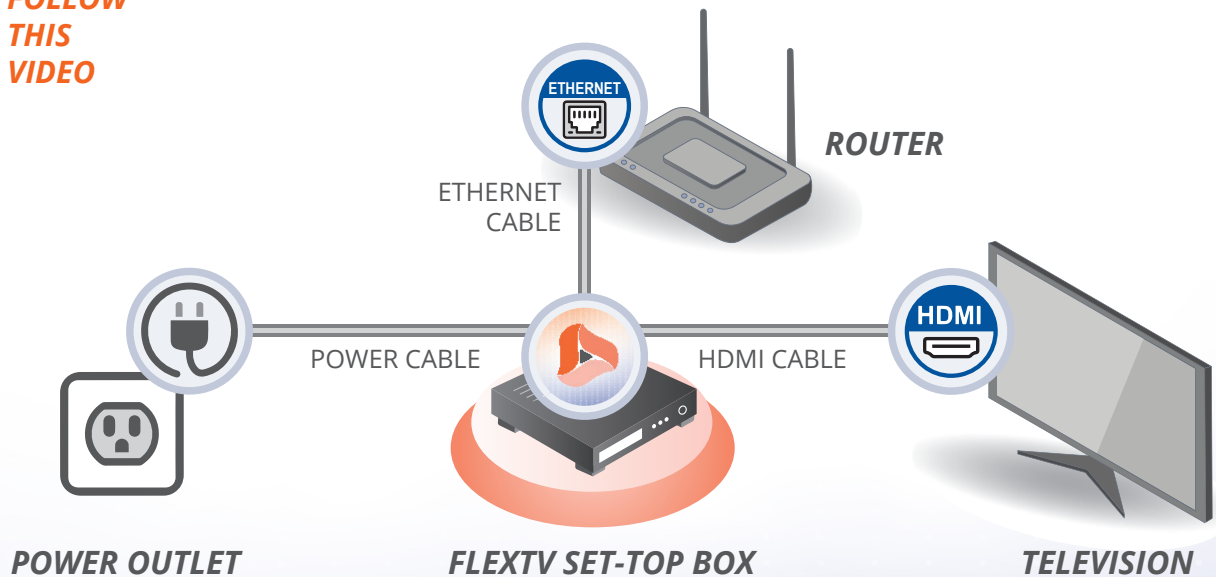
Installation Steps

WIRED SETUP



**FOLLOW
THIS
VIDEO**

1. Connect the HDMI cable to your television and Flextv set-top.
2. Connect your Flextv set-top to your router with an ethernet cable.
3. Connect the power cable to your Flextv set-top and plug it in.
4. On your television, select the HDMI input that matches the location of your Flextv HDMI cable. Your device will configure remotely.



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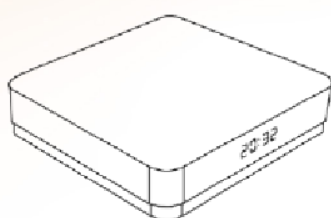


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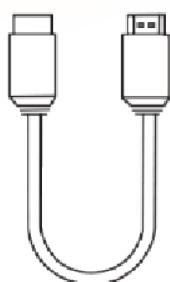


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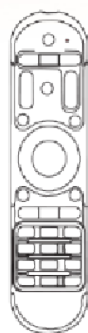
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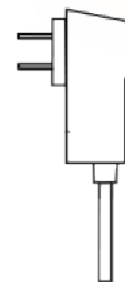
Mis au dessus x1



Câble HD x1



Câble HD x1



Adaptateur x1

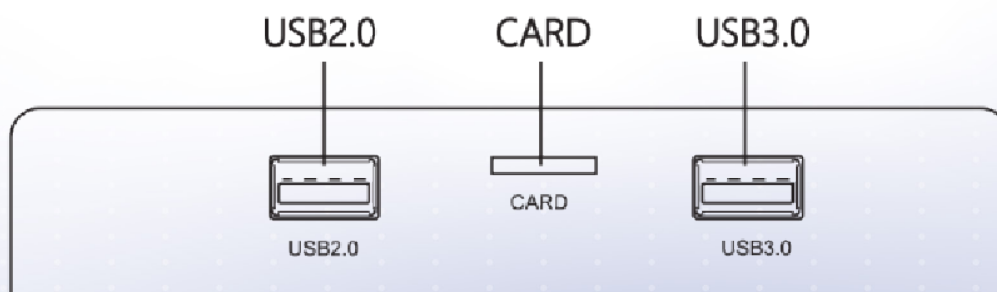
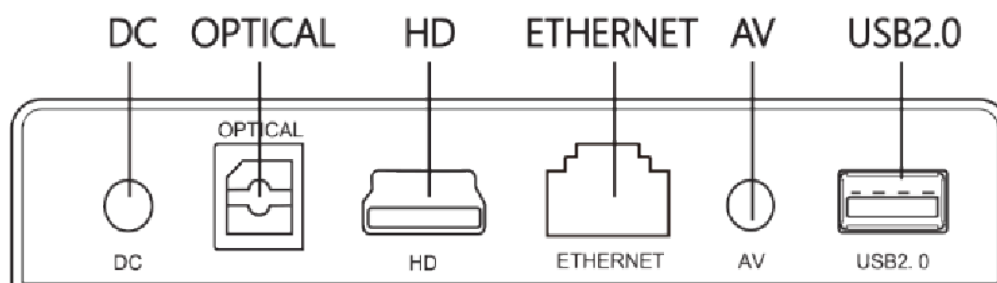
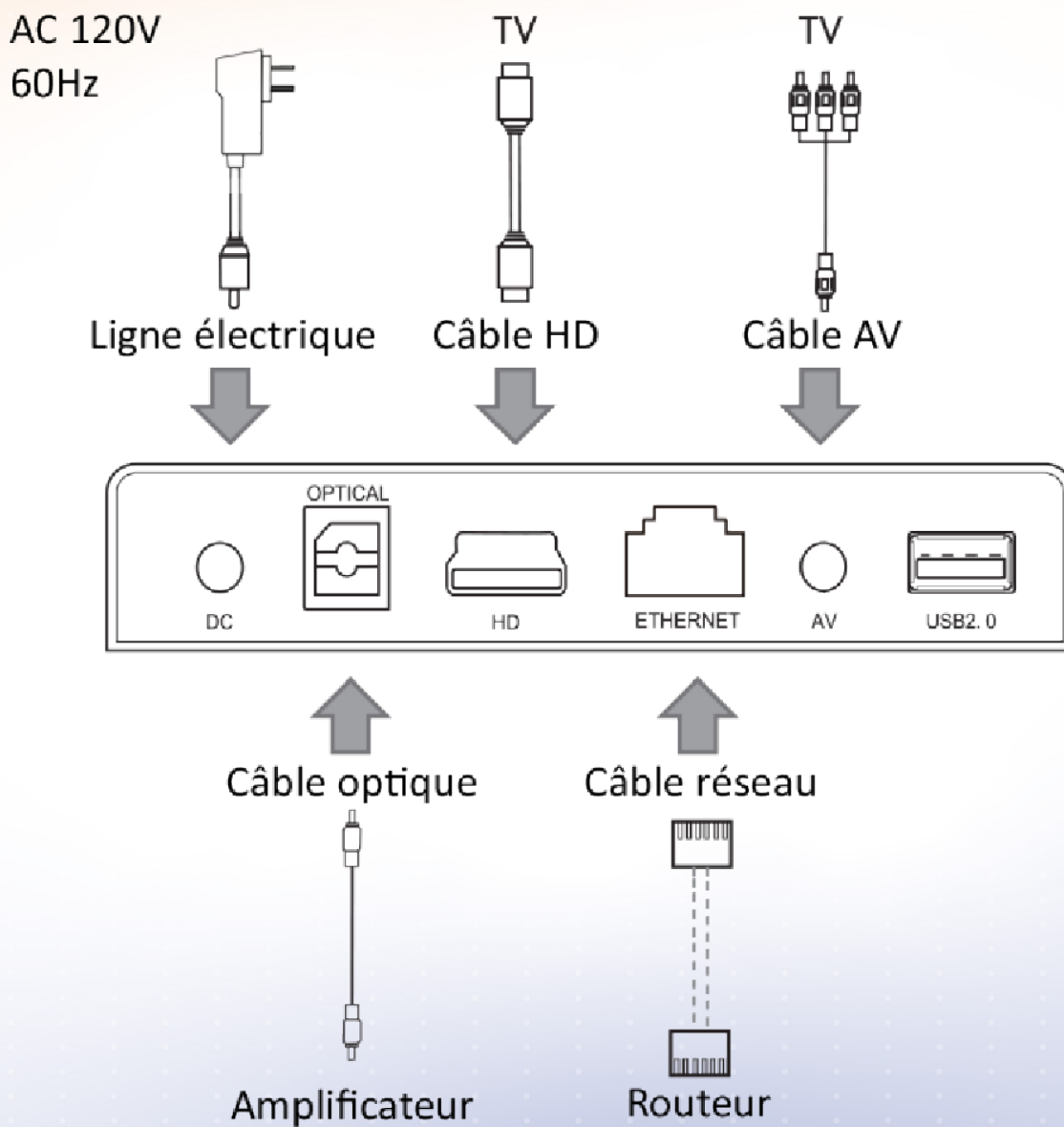
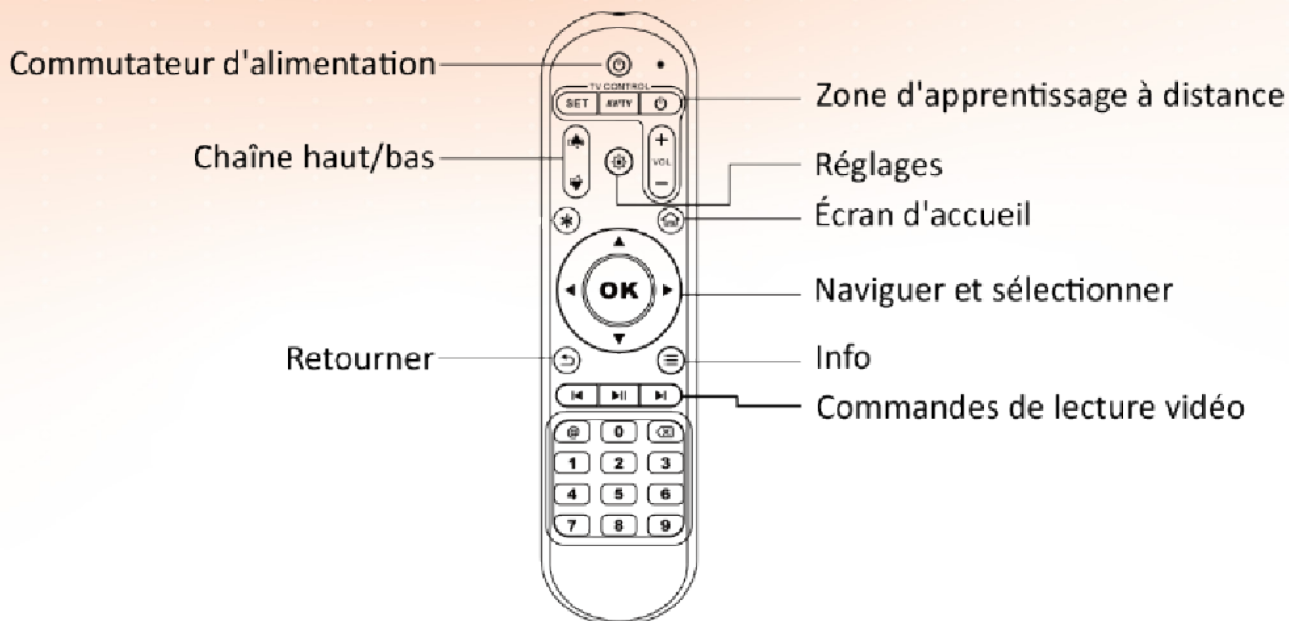


Diagramme de connexion





Programmation d'apprentissage à distance pour la télé

Noter: La télécommande infrarouge du télé existante doit être disponible

1. Tenez la télécommande du télé existante très près (~ 12mm) de la télécommande d'apprentissage (tête à tête)
2. Maintenez le bouton SET de la télécommande d'apprentissage enfoncé jusqu'à ce que le voyant reste fixe
3. Appuyez sur le bouton pour programmer sur la télécommande d'apprentissage (i.e., monter le son)
4. Maintenez enfoncé le bouton correspondant sur la télécommande du télé existant (i.e., si vous appuyez sur le volume d'augmentation de la télécommande d'apprentissage, appuyez sur le bouton d'augmentation du volume de la télécommande du télé existante)
5. La lumière sur la télécommande d'apprentissage du décodeur changera une fois qu'elle sera programmée avec succès
6. Répétez les étapes 3 à 5 pour chaque bouton à programmer
7. Appuyez sur le bouton SET de la télécommande d'apprentissage pour terminer sa programmation

Étapes d'installation

- 01 D'énergie:** Branchez l'alimentation dans une prise et dans le décodeur
- 02 Vidéo:** Branchez le câble de votre choix dans le décodeur et dans la télé
- 03 L'Internet - Connection directe:** À l'aide d'un câble GigE, connectez une extrémité au téléviseur et l'autre au décodeur
L'Internet - Wifi: Allez dans Paramètres réseau. Choisir la réseau Wi-Fi souhaité et entrez le mot de passe, si nécessaire. Redémarrez le décodeur.

Principales caractéristiques



Amlogic S905X3 64-bit quad core ARM Cortex A55 CPI avec ARM G31 MP2 GPU processeur

8K

8K décodage vidéo 10-bit HEVC et AVS+codec support, H.264 jusqu'à 24fps.



10/100M Ethernet, 802.11 b/g/n/ac 2.4G et 5.8G Wifi Bluetooth 4.x

oOS

anyVision OS



Support

If you require assistance with the set-up or use of Flextv (Cordless Cable) or are experiencing a problem with your packages or channels, please reach out to us.

Due to the variety of devices that support the application, and device-specific factors that may impair installation and use of Flextv (Cordless Cable), we will not be able to assist with troubles that do not relate to the service itself. Therefore please be advised that technical support will be limited to both Flextv (Cordless Cable) and setup.

Technical Support will be available 7 days a week between 8:00 AM to 1:00 AM.



Support Website

<https://www.vianet.ca/support/television/>



my Account

LiveHelp in MyAccount

<https://myaccount.vianet.ca>



Telephone Support

Toll-Free: 1-800-788-0363

Technical Support - ext. 1

Customer Service - ext. 2

